

Les amis d' **Accompagner** ASBL

A front-line social service

This service proposes to accompany and follow-up beneficiaries who are not helped by other organisations.

02.411.87.54

bruxelles@accompagner.be

Ambulatory Accompaniment Service

This service responds to institutions or associations that request field support for their beneficiaries.

02.310.08.51

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Our action

- * Promote and facilitate the autonomous action of people in need to support their social integration. To accomplish this, trained volunteers accompany them in the daily life and help them take the necessary steps to be able to benefit from their rights and be able to act as responsible citizens.
- * Extend this same support to those who have temporarily or definitively lost their autonomy to allow them to live with dignity and feel valued by society.
- * Propose these services to all associations and public or private organisations that request this field support for their own beneficiaries to allow them to increase the efficiency of their activity.
- * Offer administrative and IT support to all people feeling helpless with respect to the digital world, which dehumanizes the relationship between service providers and their customers.

Some figures (2019)

912 accompanying missions implemented (575 upon request of a partner service)

117 services partner services have requested accompanying missions

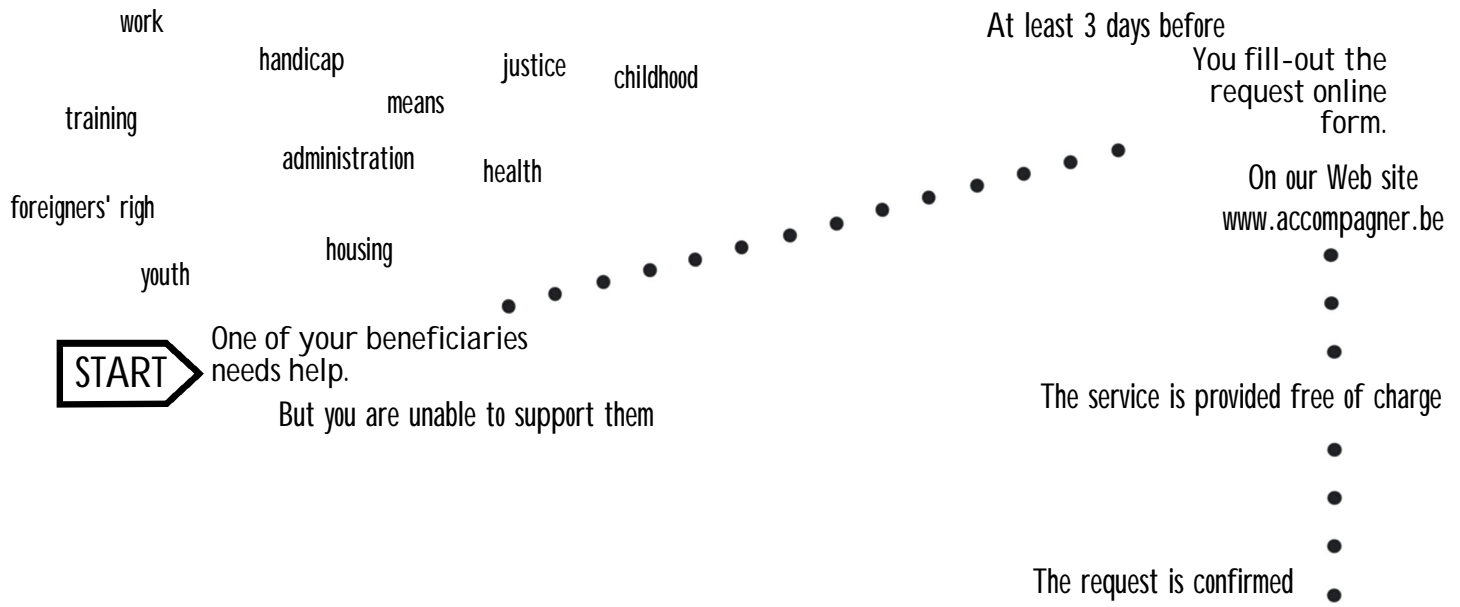
436 people accompanied (333 upon request of a partner service)

Around 60 volunteers (around 40 in charge of accompanying)



Ambulatory Accompaniment Service : Francine Wasukundi & Jean-Bosco Nsengiyumva

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The service is provided free of charge

The request is confirmed

All over Brussels or outside the city
Our volunteer accompanies your beneficiary to implement the necessary steps in the field.
Our volunteer...



Always using public transport

We prepare the mission and entrust it to a volunteer

- Provides moral support
- Provides linguistic support
- Clarifies interviews
- Visits accommodation
- Supports the beneficiary across the different processes
- Actively help in difficult situations



Upon returning from their mission, the volunteer writes a report
All information collected is communicated to you in writing

The accompanying volunteer

- * In-house training
- * Bound to confidentiality
- * Being a volunteer, his or her relation with the beneficiary will be different to a professional one. This means that other problems and resources often come to light.

Among our volunteers some of them are multilingual (e.g. Dutch, English, Spanish, Arabic, Russian).

Les amis d' **Accompagner** ASBL

A team of volunteers who accompany your beneficiaries in the field

